

General Membership Meeting Summary February 2026

February 17, 2026 Location: Laural Manor Members/Guests Present: 100	7:00 p.m.	BOD Present: Benson, Warren, Wiener, Dumagsa, Search, Kadow, O'Farrell, Knodel	Organizations Present: Seniors vs Crime, Realty Executives	Presenter: Bruce Brown, Assistant District Manager <i>Advanced Metering Initiative</i>
Business Portion: <ul style="list-style-type: none"> • Recognitions and Announcements (vendors/advertisers attending, shredding event, bingo, items available in back of the room) • Introduction of Board Members • Board of Directors related: New organization structure continues. Information will be shared in the Magazine and at future member meetings. This will include open positions for member help or a deeper involvement with varying degrees of time needed. • Board Members will be available after the meeting for questions • Upcoming Member Meetings • Introduction of Speaker 		Program: Mr. Brown explained the 4-year automated meter reading (AMR) replacement initiative that began in 2024. These meters allow for more accurate and faster collection of actual water usage. Of the approx 140,000 meters to be replaced, 35,000 have been installed to date, primarily in the NCSA and LSSA utilities. The meters are located outdoors and residents do not need to be home for installation. There is minimal water service interruption during the process. Some customers may see an increase in consumption in their bill due to the better performance of the new meter. The AMR system meets all federal communications, safety standards, and codes. National Metering Services customer contact line is staffed 24/7. Board VP Dan Warren spoke briefly about how these meters offer future efficiencies and data-driven customer information.		