



LLETI



February 2018



Circulation 59,950

Champions of Residents' Rights Since 1975

Automated External Defibrillators (AEDs) Increase Chances for Survival

For every one-minute delay in starting CPR and using an Automated External Defibrillator (AED), the chance of survival decreases by 10%. The Villages Community AED Program has saved nine lives in nine years, according to Lt. John Longacre of The Villages Public Safety Department.

Of nearly 23,000 calls the Fire Department gets annually, 80% of them are considered "overlap" calls, meaning that personnel are already out on another emergency. Having AEDs and trained people in your neighborhood allows for a faster response until the paramedics can get there.

An AED is a small, portable, electronic device that analyzes heart rhythms and lets the user know when to deliver a shock. It gives audible commands and simple instructions to operate. It will also tell the user if a shock is not required. Lt. Longacre said the device is virtually foolproof and anyone who understands English can use it.

The Villages AED program began many years ago north of CR466 when the Fire Department was approached by a Villages resident. It is a program to give aid to a person in cardiac arrest and give them a higher chance for survival. The goal is to deliver defibrillation to a victim of cardiac arrest within three to five minutes after collapse.

According to Lt. Longacre, there are 187 AED communities in The Villages, with the majority south of CR466. He would like to see more programs, and especially more north of CR466. He said people think if they are older they cannot use the AED or administer CPR, but he said anyone can be trained to do it. Even if a person has a hard time getting up once on the floor to administer aid, they can still get to the floor fairly easily and help save the life of a loved one or neighbor. Lt. Longacre said the greater the number of homes and number of trained responders increases the rate of success.

POA President Cliff Wiener, an active leader

Tuesday, February 20, 2018
POA GENERAL MEMBERSHIP MEETING
Third TUESDAY of the Month - 7PM
LAUREL MANOR RECREATION CENTER

Understanding Water Issues Consumption, Restrictions & Guidelines

Presented by Ross Morton, Ombudsman Southwest Florida Water Management District (SWFWMD)

Followed by Questions & Answers Audio and Visual in Overflow Room

Donuts and Coffee for All After the Meeting!

All Residents Welcome - Come and Join Us!

in his community's AED program, said he has been to a call in as little as 30 seconds, and often three or four people also arrive to help.

The POA Website - poa4us.org

How the Program Works. If your community doesn't have a program, your group would contact Lt. Longacre and he will work with you to develop your budget and help you determine the appropriate number of AEDs needed to cover your community. He said the number used to be based on number of households, but he prefers to use a one-for-every-850-feet calculation since home sites are of various sizes.

Your community will purchase the determined number of AEDs, waterproof cases and outside cabinets that would be located in your community to ensure rapid response. The Villages Public Safety will provide CPR training free of charge to those in the AED program and each

(Continued on page 2)

Urgent Care or Emergency Room? Guidelines and Locations

Flu season is gripping all 50 states, and the Emergency Rooms and Urgent Care facilities are packed with people seeking relief. Here is a guide to help you navigate your way to a facility best suited for your care. Remember to take your "patience pill" before you go!

Prepare now for a visit to either one by having your ID and insurance information within easy reach. Have your list of medications and allergies available to take with you. If you can do it now (before you need to), know what your insurance covers, what physicians and facilities are considered In-Network, and under what circum-

(Continued on page 9)

AED's Increase Survival

responder will be connected to the ReadyAlert system.

Your community will need to do fundraising to raise the money needed to purchase the equipment and subscribe to the alerting system. A separate bank account is established for the community's AED funds. Lt. Longacre will help you determine the initial amount needed and can suggest fundraising activities that have worked for other communities for the initial purchase, maintenance and future replace-

When a neighborhood resident calls 911 and reports a cardiac arrest, the neighborhood AED responders will be alerted via home or cell phone. One or more responders will go immediately to the home, while others will go to the homes where the AED units are located and take them where they are needed. The units are stored in locked cabinets located on neighborhood property where they are readily available to responders, all of whom will have keys.

The trained responders will assess the victim's condition to look for signs of cardiac arrest and, as necessary, begin Cardiac Pulmonary Resuscitation (CPR) and connect the AED. CPR will only keep the heart pumping (if it has not stopped), but only the AED unit will restart the heart.

When sudden cardiac arrest occurs, the heart starts to flutter (fibrillate) but not enough to pump blood.

The Villages Public Safety Department (VPSD) oversees and assists the program. They will order the equipment, train the volunteers, and provide continuing updates on training and equipment. The responder volunteers are responsible for administering CPR and picking up

The POA Bulletin is published monthly by the Property Owners' Association of The Villages, Inc. Articles represent the opinion of the POA or the writer, and Letters to the POA postings represent the opinions of the writers. Care is taken to ensure that facts reported herein are true and accurate to the best knowledge of the POA and are taken from reliable sources.

The POA assumes no liability for any information published, opinions expressed, or delivery to any person or location. The POA does not endorse or recommend the products or services of any advertiser or discount partner.

All publication rights are reserved. Publication or reprinting of any material contained herein is by written permission only.

The POA reserves the right to remove and/or discontinue any advertisement or advertiser from its Bulletin at any time at its sole discretion.

the AED on the way to the emergency.

Every home in the participating community is covered, whether they have contributed financially or not. Anyone in the home is covered, including visitors.

The State of Florida has a "Good Samaritan" law that protects any lay person who goes to the aid of another. The device only "shocks" people who are clinically dead, so there is no risk of hurting someone.

CPR/AED training lasts two and one half hours. Lt. Longacre noted that "mouth-to-mouth" is no longer used in CPR. Volunteers only respond to cardiac/respiratory arrest emergencies in the defined community area.

Lt. Longacre said coverage in The Villages is at about 30%. There are 15,000 homes covered and 4,000 trained responders. All recreation centers have AED's, but the golf courses do not.

The Town Squares do not have them either, but the Fire Department is working with the movie theatres and trying to locate other businesses that are open late that may be willing to locate an AED box on their property.

President Wiener said the POA intends to help increase those numbers with publicity in The Bulletin and links on our website.

To learn about starting an AED Program in your community, you can call Lt. Longacre at VPSD at 352-205-8280. You can also take the class whether you have an AED program or not. The schedule can be found on the District website **DistrictGov.org**. Click on 'Departments' and select 'Public Safety' for more information.

Q. When an emergency call is made on a cell phone, how is the location identified? R. The call will ping to the nearest cell phone tower but will not accurately pinpoint the location. The caller will have to give the address, and the dispatcher will determine to which emergency responding location it will go.

Q. How long do the batteries in the AED last? R. There are two companies that provide the batteries and each has a 4-year warranty. The

(Continued on page 4)

BUYING OR SELLING A HOME? "Your New Chapter Starts Here!" Cheryl Parisi-Ciolfi, REALTOR® 352-661-4126 Cell cherylsellshomes4u@gmail.com

POA Mission Statement

The Property Owners' Association of The Villages is an independent organization devoted to our home ownership experience.

The Vision/Objective of the POA is to make The Villages an even better place in which to live, where Residents' Rights are respected, and local governments are responsive to the needs and interests of residents.

The POA serves Villagers through programs of education, research, analysis, representation, advocacy, and legislative action.

The POA also functions as a "watchdog" organization overseeing the actions of our Developer and our local governments.

Specific POA attention is focused on housing, community, neighborhood, and local government issues. Special emphasis is focused on the Amenity Authority Committee (AAC), our Community Development Districts (CDDs), the Florida Chapter 190 law that regulates CDD operations, and our Developer.

The POA has no ties or obligations to the Developer of The Villages which might compromise the POA position or its advocacy of Residents' Rights.

The POA, founded in 1975, is the original homeowners' organization in The Villages. Membership is open to all Villages residents.

The Villages Residents' **Bill of Rights**

RESIDENTS have RIGHTS to:

- Be treated in a respectful, fair, and responsive manner by the Developer and our local government officials.
- Have decision making authority for important issues in our community.
- Elect our top government officials and approve appointments of the top administrative officials in our community.
- Approve major purchases of common property and the related debt obligations assumed by residents.
- Have local governments that are free of any conflict of interest issues
- Be charged honest monthly amenity fees that are used only for the stated purposes.
 Receive full disclosure when purchasing a
- home here in The Villages.
- Receive an objective market appraisal for major purchases of common property. Receive objective, unbiased, unslanted news
- reporting from local news sources.
- Be informed beforehand by the Developer on any major change in our community.

POA Membership is a Great Value!

Where can you get an advocate, informative programs, discounts from businesses, and a wealth of information about the community you live in for just \$10 a year?

That's right – the Property Owners' Association of The Villages. The monthly *Bulletin* strives to give you factual information from the perspective of how something might affect the residents and is delivered to every driveway. The Villages is a wonderful place to live and the POA wants to do all it can to help make it even better. That means

sometimes we have to play the "devil's advocate" to really dig deep into decisions that might affect our futures and property values.

We live in what is arguably the most unique

We live in what is arguably the most unique community in the country. We pay for, with our maintenance and amenity fees, golf courses and pools, recreation centers, activities galore, beautiful landscapes and preserves, fantastic town squares. And, we are have excellent leadership at the District level, with District Manager Janet Tutt at the helm, and an absolute army of excellent

departmental leaders and staff.

The POA can help you if you help us by strengthening our membership and getting involved! \$10 a year? You can't beat it! If you haven't sent in your prefilled renewal form, please do it today. If you're reading this and you've never been a member, please use the form below or go online at **poa4us.org.** Make your check payable to the POA.

And, remember, now you can pay, sign up, and pay your dues online!

Medicare Special Enrollment Period January 1 – March 31

Betty Cunningham of SHINE (Serving Health Insurance Needs for Elders) reports that the Medicare Special Enrollment Period that comes only once a year runs from January 1 – March 31. This is the time for people who didn't sign up for Medicare when they could/should have to get signed up. You MUST sign up for Medicare by March 31, and it will go into effect July 1. There are penalties if you don't – 10% for each full 12 months that you could have had it, but didn't!

You can also choose to leave a Medicare Advantage Plan (Part C) if you decide it wasn't right for you when you signed up, but you must do it within the first 6 weeks of the new year (until February 14). You cannot switch to another Advantage Plan, but you can go back to Original Medicare, Part B, and you can get your Part D prescription plan. But if you don't have a guarantee to get your supplement back, you need to apply before you go back to make sure you will get it.

Betty also advises residents to be on the lookout for the new Medicare ID cards, which will be sent between April 2018 and April 2019. She said they will be on card stock paper and you are advised not to laminate them. She also said the signature line is removed. (See the related article from Seniors vs. Crime on page 16 for Medicare ID card scams.)

Contact SHINE for any questions or more information 800-262-2243. You can locate a counseling site nearest to you by going to **floridashine.org** and clicking on "counseling sites." When the Florida map comes up, click on your county.

NEW! PAY ONLINE FEATURE ON POA4US.ORG!

Go to **poa4us.org**, click 'Membership' in the left column menu and select 'Membership Form / Pay Online Form.' Then, click the 'Pay Online' box under the heading and fill in the form. If you received a 2018 renewal notice, please find and enter the Member Id number (it's the number under the barcode on the RENEWAL form we mailed out).

Find and enter the Member Id number (it's the number under the barcode on the RENEWAL form we mailed out). POA 2018 AND BEYOND MEMBERSHIP & CONTRIBUTION FORM NEW ADDR: The POA, 8736 SE 165th Mulberry Ln, PMB 111, The Villages FL 32162

	SE PRINT ON THIS		
Use the ONLINE FORM	l found at poa4us.or	g to PAY ONLIN	E or by check!
□ New □ Renew How M	Iany Occupants:	_ Member ID (if	known)
NAME(S)(1)			
NAME(S)(1)	(SAME LAST NAM	IE)	
NAME(S)(2)			
	(DIFFERENT LAST N	AME)	
ADDRESS			
VILLAGE		VILLAGES IE) #
CITY/STATE/ZIP CODE			
PHONE			
EMAIL			
EMAIL (We respect your p	rivacy. Your email address i	s for POA Official use O	NLY)
MEMBERSHIP	☐ One year - 201		
DUES (Please Select One):	☐ Two years - 20	18/2019 - \$20 per/	household (
	☐ Three years - 2	2018/2019/2020 - \$	30 per/household
ADDITIONAL CONTRIBU	TION IF DESIRED	<u>)</u> :	\$
TOTAL AMOUNT FOR DU	JES AND ANY CON	NTRIBUTIONS:	
☐ Enclosed is a Stamped, Se Envelope, along with this for Please mail my Membershin	m and my check. C	ard for me to pic	k up at one of the

THANK YOU FOR YOUR SUPPORT OF THE POA

AED's Increase Survival

(Continued from page 2

one they use will provide a replacement battery, without prorating the cost for time used, for the full 4-year period.

Q. Do groups have to do more fundraising once the initial program costs are covered? R. Yes, fundraising is on-going, and can be done with cook-offs, garage sales and any variety of ways. Lt. Longacre will help with the budgeting and suggests that communities plan finances 4 years ahead so the maintenance and replacement costs are covered.

Q. If the door of the home with the emergency is locked, should the responder break in? R. No, even the fire department calls the sheriff's office to gain access to a home. You never know if you're at a wrong address or if something else is going on. So, to avoid anyone getting hurt, you should never break in.

Q. Are "Knox Boxes" available for homes?



R. Yes, a "Knox Box" holds a key for the fire department to access the home. Volunteer responders would not be able to access it. You can order a box from **Knoxbox.com**, but the fire chief has to approve it to make sure you get the correct box. No one, including you, can access the box except the fire department once your key is inside.

Q. How do you know if your neighborhood has an AED program? R. You can contact Lt. Longacre, or you can download the "Pulse-Point" app to find out. The fire department is currently working on getting the AED locations into GPS so they can be "mapped".

Q. Is it helpful to poll residents in your neighborhood to determine if there is interest in the program? R. Yes, polling is helpful, and Lt. Longacre can also provide pamphlets and assist with meetings to explain the program. He noted that participation rates across the country, and verified here as well, are approximately 70%.

Q. What is the biggest objection to having

this type of program? **R.** People don't want non-medical "amateurs" responding to their emergency. But, it is important to stress that these volunteers are <u>trained</u>.

Q. When someone collapses, is it assumed to be cardiac arrest? R. No, responders are trained to determine if it is or not. If you put the AED on a person, it will assess and tell you if you should use it or not use it.

Q. Does the Developer support this program? Not financially, but philosophically? R. Lt. Longacre does not know the answer, but is aware the Fire Chief is initiating dialogue about how to increase coverage in the public areas.



Please let us know the DATES you will be away, at least 2 WEEKS before departing, and we will stop delivery of the *Bulletin* during that time.



SIGN UP FOR e-Notifications

District Customer Service Department 352-753-4508 DistrictGov.org

To sign up for e-notification:

- Go to the District website, scroll to the end of the menu on the left column.
- Click on 'Sign up for e-Notifications.'
- Enter your information and choose the specific notifications you would like to receive.
- You will receive an email asking you to confirm your request. You <u>must</u> reply to this email before you will be added to the notification.

We recommend that you sign up for What's Happening & General Community Info for regular monthly updates, and Message from the District Manager for special and important announcements. Also sign up for Welcome Wednesday. These hand-outs will update you weekly on what's happening throughout The Villages.

Community Watch 24-Hour Phone is 352-753-0550



Project Wide Advisory Committee (PWAC) Meeting Highlights January 8, 2018

Resident Concern

A resident of the Village of St. James expressed concern about new commercial development on CR466A and associated new traffic, and people that may find their way into the residential parts of The Villages. He is concerned that St. James is the first Village north of the new development and only has a single, unstaffed gate. He believes that people who don't live in The Villages may come in, and requested that the Project Wide Advisory Committee (PWAC) consider adding staffing at the gate, preferably for 24 hours, but at least 6-12 hours. He asked what the rationale is for having some gates staffed and some that are not.

District Manager Janet Tutt explained that the location of gates and whether they are staffed is part of the overall development design by the Villages of Lake Sumter (Developer). When the District acquires the gates, along with other amenities and infrastructure, the gates are included in the description of "level of service" at the time of purchase. She also said that PWAC could decide if it wanted to recommend changes to the level of service through its amenity fund responsibilities.

Committee member Chuck Wildzunas said there are many analogous areas that are near heavy commercial areas that have not had any problems. Committee Chair Peter Moeller suggested they ask the Sumter County Sheriff's office to track crimes in the area. Ms. Tutt said they have monthly joint law enforcement meetings, and she will put it on the agenda for discussion.

Project Wide Fund New Business

- <u>Curbing</u>. A District 10 resident requested a discussion about the differences in curbing at the edge of roadways where multi-modal paths intersect, noting that some are smooth and others are quite abrupt. District Property Manager, Sam Wartinbee, explained that it depends on how much stormwater flow is necessary. These are controlled by Sumter County and were engineered that way.
- Replacement Pumps for Lake Sumter. Mr. Wartinbee, requested the purchase of two replacement pumps, one used to recirculate

the creek that flows into Lake Sumter that is currently out of service. The cost for each is \$60,000, which is \$4,000 less than the current pump which he doesn't think has been very reliable. Each has been "rewound" once already. Committee members agreed to recommend the purchase.

Old Business

- Morse Boulevard Embankment Revetment Project. Mr. Wartinbee reported they won't know what kind of degradation, if any occurred, as a result of Hurricane Irma until the water is pumped down. If there is additional degradation and associated costs as a result of the Hurricane, Ms. Tutt said the District's Federal Emergency Management Agency (FEMA) consultant has indicated they could pursue a FEMA grant to help pay for it. Mr. Wartinbee doesn't think they will be able to look at it until summer.
- Lake Miona Conservation Easement Longterm Management Plan. A resident spokesman for the Lake Miona area residents reviewed the lengthy history of issues with having the easement area maintained so that their views could be restored. He said if the plan that was put together by the District's environmental consultant, Jeff Pardue with Breedlove, Dennis & Associates, and that was approved by the Southwest Florida Water Management District (SWFWMD), the residents are willing to enter into an agreement with the District to pay for an ongoing maintenance plan. The plan that has been presented will cost approximately \$104,000.

Committee members continued to question what precedent might be set by proceeding with, and paying for, the plan for other conservation agreements. Ms. Tutt reminded the Committee that the District has not been found to be non-compliant in its permit and that SWFMDD gave permission to implement the plan, but does not require that it be done. She said the plan goes beyond removal of exotic and invasive plants. Committee member, Jerry Vicenti asked if the permit requires annual maintenance that was not done, and Ms. Tutt said it is not required.

Before making a final recommendation, Committee members asked for information prior to the next meeting about how many easement agreements they are responsible for and what impact or precedent pursuing this agreement will create, and, what are the cost differences to remove exotics and native plants.

Amenities Fund

Consent Agenda

Pool Chair Re-strapping Contract.
Committee members questioned the cost benefit of re-strapping pool chairs instead of purchasing new chairs. Staff asked that the contract be approved but said they will look further into the question raised to see what gives the better value.

Supervisor Comments.

Dennis Hayes asked about the visibility of gate arms, especially in the early mornings and late afternoons. He suggested looking at the gates that get damaged the most and the time of day damage occurs. Ms. Tutt said visibility of the arms is not the primary cause of damage to gates.

Information Items.

Ms. Tutt announced that the District's Stormwater Management Consultant, Trey Arnett,

(Continued on page 6)



PWAC Meeting

(Continued from page 5)

will conduct two Stormwater Workshops for residents on February 26 and March 5. Admission is free, but tickets are required and can be obtained at The Villages Ticket Box Offices. See notice on page 11.

The next PWAC meeting will be held Monday, February 12, at 8:30AM at the District office in Lake Sumter Landing. For meeting agendas and minutes, please visit **DistrictGov.org**, select 'Committees' from the top navigation bar, and 'Project Wide Advisory Committee' from the drop-down menu.

HELP WANTED

Delivery Person - Monthly POA Bulletin

Once a month for the Village of Fenney.
Applicants must be a full time resident.
Attractive compensation. Starting February 27.
Must have reliable golf cart, able to lift 15
pounds, and be able to pick up your papers in
Leesburg. Email your name, address, village,
and phone # to Delivery@poa4us.org

Amenity Authority Committee (AAC) Meeting Highlights January 10, 2018

Resident Comments

- A resident questioned activity at the Mulberry/ Springdale Dog Park where the little dogs are antagonizing the large dogs through a fenced area that separates them. Committee members asked District Recreation and Park Department Director, John Rohan, to look into the situation.
- A tennis enthusiast asked about lights and glare that shine directly into the faces of players at the tennis courts at Paradise Recreation Center. The Committee asked Mr. Rohan and District Property Manager, Sam Wartinbee, to look into the lighting question. Mr. Rohan indicated it is a property management issue, and the reason he told the resident to bring it to the meeting is so that it could be looked at and resolved through the proper Committee process.

Consent Agenda

- <u>Seal coating contract</u> is not recommended to the lowest bidder. Mr. Wartinbee said that in addition to the cost, they look at references and past history in order to get the best product.
- Re-strapping pool chairs contract. District Manager Janet Tutt said the staff is continuing to look at the cost/benefit of restrapping vs. buying new chairs. They will come back for discussion on the findings.

Old Business

- Power Corridor Trail near Mulberry.
 Because of timing, the Power Corridor Trail
 project cannot piggyback on the Hacienda or
 Freedom Pointe multi-modal path projects.
 Other paths are being opened as they are
 completed, but just because they are open
 does not mean the project is completed.
- <u>Saddlebrook Recreation Center</u>. Final costs will be provided for the Saddlebrook project at next month's meeting. The indoor restrooms are not functioning yet because the contractor's work was unacceptable.

(Continued on page 7)

Attention Seniors: Trusts are not exclusively for the wealthy

Andrew Curtis
JD - Georgetown University
Law School 1983

FREE SEMINARS

Wed, 2/7 - 10:30 AM Waterfront Inn Lake Sumter LandingTM

Thurs, 2/8 - 10:30 AM Comfort Suites Fri, 2/9 - 10:30 AM

Brownwood
RSVP Required
352-315-0333

Gator's Dockside

Despite popular belief, wealthy people aren't the only folks who may need revocable living trusts.

Attorney Andrew Curtis, Esq. – whose practice concentrates on the areas of trusts, estates and elder law – is very familiar with this common misconception.

"It's a false notion," he said. "For example, I recently had a fellow, whose mother had just died, visit my office. All she owned was a \$100,000 condo, and her will read, 'I leave my condo to my child.' Clear and simple. Well, the child had to go through probate before he could sell the condo, and the legal fee was \$3,000. A revocable living trust could have avoided this."

Below, Curtis has shared many other reasons why a revocable living trust may be advisable for a person of modest means.

A trust might also allow you to "rule from the grave" – after you pass on, your assets may be distributed according to specifications made while you were still alive. This may prevent potentially undesirable scenarios, such as your children leaving their inheritance to people you never knew or cared for, like an in-law. If you leave your assets to your kids in a lifetime trust, they may each use the money for normal living but, upon their deaths, the remaining assets will pass to your grandchildren or to the surviving sibling(s) – not to their spouse. Further, the trust can protect against your spouse leaving the money to a new spouse or significant other after you are dead.

Trusts are extremely useful in second marriage situations. If you simply leave your assets to your new spouse, he/she is free to leave them to his/her children, not yours, once you pass away. This scenario is avoidable with a trust, however, and the assets would pass to your kids.

Trusts may be used to manage assets inherited by children who aren't good with money. For example, you may provide that the child will only get the income from his/her inheritance.

Trusts may also protect your children's inheritance if they go bankrupt, divorce or face a lawsuit. Further, if you have a handicapped child, a "supplemental needs trust" may be utilized to prevent loss of his or her government benefits.

\$399 for a Single Person - \$499 for a Married Couple - (plus incidental costs)
Office: 3261 US Hwy 441/27, Suite C1, Fruitland Park

AAC Meeting

- First Baptist Church Fellowship Hall and Property Purchase. The District's legal counsel is communicating with Marion County to authorize another government entity to provide recreation facilities and programs in their county; they do not anticipate any problems. The survey work is being done and needs to guarantee that the drainage issues are being addressed so appropriate language can be included in the agreements.
- El Camino Area. After the Committee agreed to hold off on the installation of a 2board fence, members noted that issues continue to grow with residents using the area as an informal dog park. Ms. Tutt noted that animal control has been to the area, making sure there are no dogs off-leash. Committee member, Ann Forrester, said the proposed fence is only intended to keep golf carts off the area, not residents and their dogs. Mr. Wartinbee said it would take 2-3 weeks to install a fence. Committee members agreed to hold off again with the fence and to continue to explore other options.

Recreation News. Mr. Rohan stated that revising the weekly *Recreation News* that is inserted into *The Villages Daily Sun* is still a work in progress, but he is pleased with where they are. Pages have been reduced, they are working with Carrie Duckett, Manager of Customer Service, on the District's website options, and are working with the **Sun**. Ms. Tutt stated there has been approximately a 20% reduction in cost so far.

Mr. Rohan reported there are more than 2,700 Resident Lifestyle Groups; with new recreation areas coming online, those numbers continue to grow. "We are scaling back on what we're printing, but looking forward," he said, considering other options such as technology.

Information Items

Lake Sumter Lions Club Aluminum Can Recycling Project. Representatives from the Lake Sumter Lions Club attended and presented information to the Committee describing the origins of the aluminum can collection program.

The collection and recycling of aluminum cans was first begun in the 1990's by the

Orange Blossom Gardens Lions Club as a fundraiser, initiated by Lion member Harold Schwartz, founder of The Villages. The fundraiser became known as the "Can Run" and was a major fundraiser for the club. In 2009, the Orange Blossom Club asked the Lake Sumter Club, chartered in 2007, to join the effort. In 2016/17, the Orange Blossom Gardens Lions Club decided to end its participation in the aluminum can project and sold the truck they used to the Lake Sumter Lions Club, who took over the program.

The Lions reported that since 2009, the Lake

(Continued on page 8)





AAC Meeting

(Continued from page 7)

Sumter Club has volunteered approximately 2,000 hours annually to collect aluminum cans from 24 collection sites. Since July 1, 2017, eighteen Lake Sumter Lions have volunteered 860 hours to the project. They do not plan to expand the program to postal stations south of CR466 because of the volunteer hours needed to do more.

Community Development District (CDD) 2 resident and Supervisor, Bill Schikora, has complained several times about the unsightliness of the collection sites located at postal stations. He brought concerns to AAC members in November, and Ms. Tutt contacted the Lions Club with the concerns that were raised. Since that time, additional collection cans with decals have been added, and the club agreed to timely pick up to keep the areas clean.

AAC members indicated they are satisfied with the efforts the Lions Club has made.

Mr. Schikora again raised the issue about the process for, and rules used, to allow for





Office hours 9AM to 4PM Office: 352-750-2099

these kinds of special agreements, which he sees as violations of the District's policy with respect to placing debris and items at the postal stations.

Committee member, Don Deakin asked legal counsel, Scott Gerken, what authority they have with respect to these agreements. Mr. Gerken responded that the committee has addressed the concerns that were raised. Ms. Tutt said that when the facilities were transferred to the District, there was no indication that the Lions Club agreement was in place. There is no written agreement that she has seen, and said the AAC does have control over these properties since they are amenity facilities.

• Stormwater Management Workshops will be held on February 26 and March 5. Admission is free but tickets will be required (see notice on page 11). Assistant District Manager Richard Baier said the sessions will also be recorded, as well as the question and answer sessions, and will be posted on the District website.

Supervisor Comments

Mr. Deakin stated he thinks the Mulberry/ Springdale Dog Park is lacking in maintenance and there are often no poop bags in the holder. The grass is showing wear and tear, there are holes, and the blacktop area does not have a turn-around. Mr. Rohan said that bags are put out every day, sometimes multiple times, but that residents are taking more than they need, causing the supply to run out at times. Ms. Tutt said this dog park was put in with the understanding that the residents would police and manage it. She does not believe the residents are fulfilling this commitment. The AAC approved a substantial amount of money to put the park in. The District takes care of the maintenance issues, but it is frustrating that these challenges are occurring. Chairman Bell said that, at the time, the AAC said if the residents didn't take care of it, they would close it.

Mr. Deakin said that, at the time, the only other dog park was Paradise, and asked if other dog parks required this kind of resident commitment. He said the residents shouldn't be held to standards that others are not. Ms. Tutt stated that the Springdale Dog Park is a different situation. The other dog parks are put in by the Developer and when they are sold to the District, there is a reduction in cost because of the maintenance required. It is a different funding situation. Ms. Forrester was surprised that bags are provided and not the responsibility of the resident. Mr. Rohan said it is a "best practice" for dog parks to provide the bags.

The next regular meeting of the Amenity Authority Committee is February 7, at 9AM at Savannah Center. Meeting agenda and minutes can be found on the District website *districtgov.org*. Click on "Amenity Authority Committee" on the left side menu, then click to the far right on the desired meeting for agendas and minutes.

12/17 Membership Forum

Q. Population and traffic is increasing. Roads are in poor condition with many potholes. Spillover gravel, mulch and other debris used to be picked up immediately at busy intersections. What are plans to repave the roads and why isn't the debris picked up on a timelier basis? R. Contact the county as the roads are owned by the counties (except Villa roads and all roads in residential District 4). Debris in the intersections is the same issue, although you can try to call the District Customer Service or Property Management departments.

Q. Why is there no handicapped parking for cars and golf cars at the Putt 'n Play in Fenney?

R. Fenney is still controlled by Developer and it will be a long time before Community Development District 12 comes into District. Until then, the District has no say in what is provided.



HYPNOSIS

Anxiety, Weight, Smoking, Other Issues Most Insurances Accepted

June N. Steinbock, LCZSW, CACH State Licensed & Certified - Village Resident

352-250-5052

ER/Urgent Care Guide

(Continued from page 1)

stances you can go to an Out-of-Network provider. Discuss these things with your spouse, partner, close friend or neighbor so they can be of help to responders or health care workers if needed

If the time comes that you need emergency or urgent care, being prepared with the right information can save your life!

The following guidelines to using Urgent Care or Emergency Room facilities were provided by The Villages Regional Hospital, but are only guidelines. You are the best judge of your symptoms and your body!

Most Urgent Care facilities have extended hours, but it is a good idea to call first to make sure they are open. You might also be able to check wait times.

When to Use Urgent Care

If you have any of the following conditions:

- Allergies
- Bladder and Urinary Tract Infections
- Childhood Illnesses
- Cold or Flu Symptoms
- Cuts, Bruises, and Burns
- Ear and Eye Infections
- Headaches and Migraines
- Respiratory Infections
- Skin Conditions
- Sore Throats
- Sprains, Strains and Fractures

Urgent Care Facilities In or Near The Villages:

<u>The Villages® Regional Hospital Urgent Care</u>, 1451 El Camino Real, 352-751-8863, Daily 8AM - 8PM. Located on the 1st floor of the main hospital.

The Villages® Regional Hospital Urgent Care has on-site lab and x-ray services. The Urgent Care Center has several dedicated parking spaces in front of the hospital and is conveniently located on the 1st floor, near the main lobby entrance. If your condition progresses, the emergency room is just a few steps away.

441 Urgent Care - Buffalo Ridge

3206 Wedgewood Lane, 352-350-1526, Open M-F, 8AM-5PM. Across from The Villages Charter School, two doors down from Bonefish Grill, INSIDE The Villages Lab. Golf Cart Accessible.

441 Urgent Care - Mulberry Grove

8489 SE 165th Mulberry Lane, 352-268-2464, Open 7AM-5PM. Golf Cart Accessible.

441 Urgent Care - Lake Sumter Landing

910 Old Camp Road Suite 182, 352-350-1525, Open M-F, 7AM-8PM. Weekends 8AM-5PM. Located across from Too Jays, behind The Medicine Chest Pharmacy. Golf Cart Accessible.

441 Urgent Care - Summerfield

17820 SE 109th Ave., Suite 108, 352-693-2340, Daily 8AM - 8PM. Located across from Wal-Mart on 441, behind the Summerfield CVS.

These facilities accept most insurance and a few Medicaid (Freedom and United Health Care). It is the patient's responsibility to find out if he/she is In-Network with their urgent care and to obtain authorizations, referrals or claim numbers necessary to cover their services. Self-pay cost is \$90 plus any labs or other services. **If you begin service as self-pay, you cannot switch over to insurance.**

If you are re-treated for the SAME condition within 15 days, there is no charge, except for the cost of labs and other services.





Lake Regional Urgent Care

910 Old Camp Road #114, 352-259-4322, Open 8:30 AM - 7PM

This center is privately owned, has on-site labs, x-rays and can do cardiac workups and IV infusions. They accept most insurance, including Medicare. Self-pay is \$125 plus costs of any labs or other services.

Lake Regional Urgent Care

16890 US Hwy 441, 352-385-4405

Lake Regional Urgent Care

8404 US Hwy 441, 352-315-8881

Lake Regional Urgent Care

1310 N Shore Dr., Leesburg, 352-315-1651

Paramount Urgent Care

805 CR466, Lady Lake, 352-674-9218, Daily 8AM-8PM.

This center has on-site labs, medicines, x-rays, EKG & more. No appointments are needed.

(Continued on page 10)

Home Care by Seniors for Seniors

At Seniors Helping Seniors®

in-home services our loving, caring, compassionate seniors are there to help you. We offer the services you need to stay in your own home, living independently.

Our Services Include:

Companionship & Support
Relief for Family Members
Socialization, Activities & Conversation
Shopping & Errands
Light Housekeeping, Meal Prep
...and more!



SENIORS Helping SENIORS® ...a way to give and to receive®

Flexible Hours

Call us today and schedule a FREE assessment.

352-288-0444 SHSjohn 1@comcast.net

www.seniorshelpingseniors.com

©2015 Each office is independently owned and operated.

Prices and services may vary. E.O.E. All trademarks are registered trademarks of Corporate Mutual Resources Incorporated.

ER/Urgent Care Guide

(Continued from page 9)

Paramount accepts travel insurance as well as most other insurances. They treat most minor, non-life threatening conditions and all illnesses cared for by a family doctor.

Exceptional Urgent Care

Dana Center: 11950 CR101, 352-391-5200, Open Mon-Fri, 9AM - 5PM; Sat, 9AM - 3:30 PM

Leesburg Regional Urgent Care

(located at Leesburg Regional Hospital), 550 E Dixie Ave., 8AM-8PM, Leesburg, 352-323-2273

When to go to the Emergency Room:

- Chest Pain
- Stroke
- Serious accidents
- Head injury, followed by confusion blurred vision or headache
- Loss of consciousness
- Sudden and severe abdominal pain or headache
- Seizures
- Poisoning of suspected poisoning
- Bleeding that will not stop or deep cuts
- Suicidal or homicidal feelings

Emergency Rooms in Lake, Sumter & Marian Counties:

If you are having an Emergency, call 9-1-1

The Villages® Regional Hospital

1451 El Camino Real, 352-751-8863, Open 24/7 with 50 beds. Golf Cart Accessible.

Advanced training and technology help The Villages® Regional Hospital (TVRH) treat emergency patients at the highest level of quality possible. Our emergency departments provide the local communities with a dedicated emergency care team that includes board-certified emergency medicine physicians and specially trained emergency nurses. Patients seeking care at TVRH have access to advanced life support; intensive care capabilities; and a wide range of doctors and clinicians specially trained in areas such as pediatrics, cardiology and anesthesia.

TVRH is designated as a Primary Stroke Center by the Florida Agency for Healthcare Administration. This designation means that our emergency team meets the criteria required to provide a high level of stroke care to patients. As a Primary Stroke Center, our hospital has the resources and ability to administer tissue plasminogen activator (tPA), a clot-busting drug used for stroke patients who arrive at the emergency department within a 3-hour window from the onset of symptoms.

Leesburg Regional Medical Center

600 E. Dixie Ave., Leesburg, FL 34748, 352-323-5762, Open 24/7.

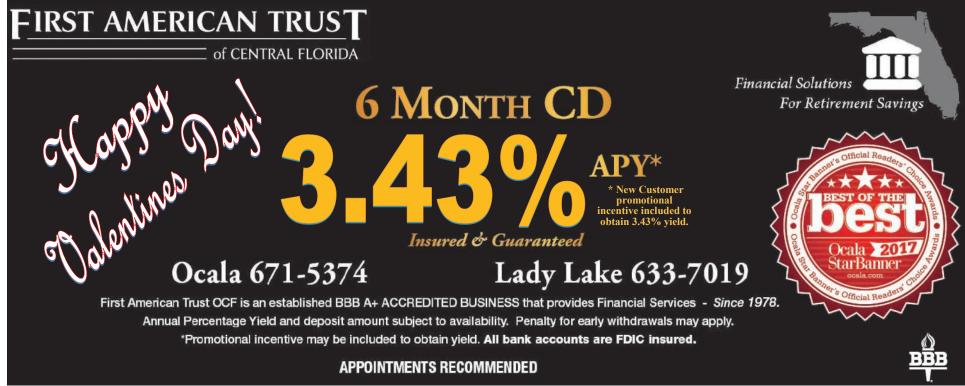
Advanced training and technology help Leesburg Regional Medical Center (LRMC) treat emergency patients with the highest level of quality-care possible. Our emergency department

provides local residents with a dedicated emergency care team that includes board-certified emergency medicine physicians and specially trained emergency nurses. Patients seeking care at LRMC have access to advanced life support, intensive care capabilities, and a wide range of doctors and clinicians specially trained in areas such as pediatrics, cardiology and anesthesia.

LRMC is designated as a Primary Stroke Center by the Florida Agency for Healthcare Administration. This designation means that our emergency team meets the criteria required to provide a high level of stroke care to patients. As a Primary Stroke Center, our hospital has the resources and ability to administer tissue plasminogen activator (tPA), a clot-busting drug used for stroke patients who arrive at the emergency department within a 3-hour window from the onset of symptoms.

(Continued on page 11)





ER/Urgent Care Guide

(Continued from page 10)

Ocala Health/Summerfield ER

14193 S US HWY 441, Summerfield, 352-245-4440

Open 24 hours a day, 7 days a week, this is a freestanding emergency room that offers all the resources you need for acute care of a serious illness or injury. The 10,500 square foot facility brings comprehensive emergency services that are available at Ocala Regional Medical Center and West Marion Community Hospital to the residents of Summerfield and surrounding areas.

- 24/7 adult and pediatric emergency care
- 11 patient care rooms
- Diagnostic imaging including CT Scan, Ultrasound and X-ray
- Laboratory Services
- Dedicated, multidisciplinary team including physicians and nurses
- 40 full-time employees including nurses certified in Advanced Cardiac Life Support and Pediatric Advanced Life Support

HELP:New Website

In our continued efforts to improve our communications with our members and residents, the POA is in the process of revamping its website, **poa4us.org**. In the coming weeks, you may receive a survey from us asking for your input. Our goal is to make the website your premiere source for resident information, and we will need your input as to what you want included. If you have any thoughts now, please send us an email at **poa4us@hotmail.com**. Take a look at **poa4us.org** and let us know if you ever look at it, what you like, and what you'd like to see in the future. We are here to help you!





Residents Asked to Update Information

District Customer Service is asking residents to update their contact information or the emergency contact information listed for their property.

You can find the form on the District website, **DistrictGov.org**, or you can pick up the form at the Customer Service Desk at 984 Old Mill Road in Lake Sumter Landing (above Starbucks).

Also return the completed form to that location or you can drop it in the utility/amenity/District correspondence box located at each postal facility without adding postage. You can also call Customer Service with your changes Monday through Friday from 8AM-5PM at 352-753-4508.



Bob (352) 750-5110

Turn Back The Clock with Beautiful, Healthy Skin...Because

you deserve it.

Clinical Skin Care
Facials & Chemical Peels
Advanced Permanent Makeup
Laser Hair Removal
Electrolysis

AESTHETIC
SKIN
OF THE VILLAGES

607 Hwy 466, Lady Lake, FL 32159

352.874.3653



Connie



1 REAL ESTATE **COMPANY LOCATED ON 466 IN THE VILLAGES**



Our Realtors Serve With Commitment...You are our FIRST priority **Integrity...** We strive to do the RIGHT thing

Unless otherwise indicated, area code is 352.



Cheri Probert 427-9501



Michele Robinette 571-4279



615-604-3672



Christy Rodgers Michael Schiedermeyer 446-5299



Lynn Shepherd 330-805-0611



Halina Tortorice 630-7943



Bill Wilkins 305-793-5253



Kandis Buse 267-2386



Gail Carter 516-9131



Sherri Crider 350-0417



Milton Gray 301-257-6450



Melissa Huennekens 817-7975



661-4334





Darcie Furnier 454-2391



Paul Olivieri 391-4411



Amanda Schmitzer 497-5673



Brad Coleman 391-2685



Sue Zeigler 801-3840



530-7021



Stephanie Miller 516-7856





Nathan Piotrowski Property Manager / Realtor Phone: 352-425-7629 Fax: 352-430-0831 realtyexrentals@gmail.com gorentvillages.com

Looking to experience The Villages, but aren't ready to buy? Why not rent?

Our Long Term Rentals are competitively priced and the homeowner pays The Villages Amenities Fees and much more!!



Long Term - Furnished Designer Spring Arbor - Pet Friendly 1205 Crab Apple Lane, 3b/2b, Pool, \$2000/month



Short Term Rental, Mar 2018 Village of Rio Ponderosa 3123 Juarez Way 3b/2b, \$3600/month



Short Term Rental, Mar 2018 Ranch, Village of Chatham 17442 SE 79th Lovewood Avenue 2b/2b, \$3500/month



Short Term Rental - Mar 2018 Village of Piedmont 17930 SE 83rd Melody Avenue 3b/2b, Golf Cart, \$3600/month



Short Term Rental - Feb 2018 Village of Rio Ponderosa - Pet Friendly 1509 Lozano Avenue, 2b/2b, Golf Cart, \$3400/month

We are always looking for homes to manage for short term and long term rentals. For further details, please contact Nathan Piotrowski, 352-425-7629.

Our Realtors Serve With Passion... To get your home sold for the **MOST MONEY** the market will allow!

REALTY **EXECUTIVES**

REAL ESTATE COMPANY LOCATED ON 466 IN THE VILLAGES



Unless otherwise indicated, area code is 352.



Sally Love 430-6960



Cindy Wise 446-8964



Linda Flack 789-7966



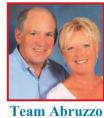
Glenn Stein Broker/Owner



460-7232



512-8355



Kathy Abruzzo 552-1554 **Bob Bullock 459-1422**



205-0713



Mary Hart 901-0027



Nancy Britton 445-4564



391-9100



775-1111



772-349-4136



954-839-5880



803-226-1208



360-3339



Laura Hamlin 201-841-2565



908-581-6847



908-675-0533



322-1374



Ruby Davis-Jett 321-7854



Pat Serafino 630-7230



446-9969



713-443-3488



Tim Davis Sheila Davis 446-1688 446-6942



Frank Melino 552-6773



552-6998



Bunky Doxsee 603-5775



Lisa Esposito 207-3311



Peggy Schaefer 801-0040



Jim Van Ostran 445-2300



Annette Bever Shive 409-6229 350-0168



Karla Mason 430-7725



459-5601



391-0884

REALTOR LOOK FOR OUR THURSDAY AND SATURDAY ADS IN THE DAILY SUN

Resident Lifestyle Groups Grow to 2,700+

It is no surprise that the number of Resident Lifestyle Groups (RLG) is growing at a rate comparable to the growth in homes and residents. According to the District Recreation and Parks Director, John Rohan, there are more than 2,700 RLGs, with 3-5 new groups being added each week. While these are great opportunities, and the department is happy that residents are enjoying the lifestyle offered in The Villages, it also creates challenges in meeting the needs of all the groups that want to use facilities.

A RLG is defined as a club or activity group that fulfills a social, recreational, educational, emotional, or physical need of its members. Each group is led by Resident Lifestyle Volunteers who schedule their group's activities at District owned and operated facilities through the Recreation Department. Each group must hold a minimum of four meetings a year, and can add up to eight additional meetings. Membership in a RLG is restricted to residents of The Villages.

There is a specific process to be followed in establishing a new RLG, and detailed information about establishing a group, using facilities, and other rules and guidelines can be found on the District website, **DistrictGov.org**. Click on 'Departments' and select Recreation. Then, select 'Resident Lifestyle Information'.

In response to rumors that some groups have been asked to reduce or consolidate some of their activities to make room for other activities, specifically for classes held by The Enrichment Academy (TEA), Mr. Rohan responded that his team has no idea where this is coming from. In fact, he said that the department is currently utilizing spaces that were previously occupied by The Villages Lifelong Learning College. There were no additional time slots added and they are actually using less space. TEA is using 25 rooms plus two rooms at Lake Miona and one sports pool in 13 Village Recreation facilities and four Regional facilities. Most classes are currently held south of CR466, although the Amenity Authority Committee (AAC) recently authorized adding additional space north of CR466 if available.

Mr. Rohan said his group is unaware of any RLG that was asked to downsize, adding that there is a constant review and communication with RLG leaders. "There are many factors that come into consideration managing the thousands of programing events both inside and outside taking place each month at the numerous recreation facilities," he said.

He said the department spends a lot of time and energy educating, listening, reviewing and improving all of our areas of responsibility daily. He encourages residents wanting to start a club or rent a room to meet with the Recreation and Parks team to assist them.

Many forms and guidelines are on the website listed above, or you can call 352-674-1800 to reach Mr. Rohan.



EMERGENCY
NOTIFICATION SYSTEM

Sumter County - 352.689.4400
sumtercountyfl.gov/718/
Emergency-Management
Lake County - 352.343.9420
AlertLake.com
Marion County - 352.732.8181
AlertMarion.com



THINKING ABOUT INSURANCE?

352-674-9015

526 N US HWY 27/441, Lady Lake

Village Crossroads Plaza LOCATED BETWEEN BEST BUY AND HONEY BAKED HAM

AUTO, HOME, GOLF CART, FLOOD
SINKHOLE COVERAGE,
IF AVAILABLE
MOBILE HOME, RV'S,
MOTORCYCLE, BOATS
BUSINESS INSURANCE,
SPECIAL EVENTS, UBER COVERAGE
DIRECTOR & OFFICERS,
WORKERS COMP, BONDS

The BEST PROTECTION at the LOWEST PRICE!

STOP

by BEFORE you BUY or RENEW!!

REPRESENTING MORE THAN 50 COMPANIES

*** NOTE: WE ALSO HAVE COVERAGES FOR LIFE, HEALTH, DENTAL, AFLAC PLANS AND TRAVEL MEDICAL INSURANCE ***

Are You Overpaying Your Financial Advisor?

A financial planning seminar - RAYMOND JAMES®

Steven R. Saylor, CFP® Senior Vice President, Investments

Wednesday, February 14th at 12pm

Thursday, February 22nd at 12pm

Please call Preston Saylor to reserve your seat: (352) 775-3004 Lunch will be served

> 2615 W Torch Lake Dr. The Villages, FL 32163

© 2016 Raymond James Financial, Inc., member New York Stock Exchange/SIPC. Raymond James® is a registered trademark of Raymond James Financial, Inc. 16-BR3EV-0064 TA 09/16



Area code 352, unless otherwise noted

Each office independently owned and operated





Our Agents Selling Homes in The Villages, FL

The Villages North • 13940 N. US Hwy 441 Suite 802, The Villages 32159 The Villages South • 1213 W. Miller Street (466A) Unit #3, Fruitland Park 34731 The Villages West • 9668 N. US Hwy 301, Wildwood 34785



David Gonzalez 801-707-2010



Meghan Horner



Lynn Bartlett 817-4023



Holly Denton 502-2182



Debbie Gentry 217-3179



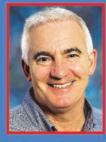
Tammy Freilich 414-8473



Mary Colbert 207-8278



Tom Heller 874-2167



Bob Payne 748-0455 or 315-694-0925



Alex DeRegnaucourt 603-3777



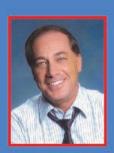
LD Black 469-500-1210



Kim Aschman 630-270-7584



Paul Jackson 859-322-1953



Guy Shipley 321-356-3755



Buddy Clark 504-8145



Jaylene Sheldon 805-7653



Dave Head 571-8001



Cory Freilich 770-500-9943



Ivy Wahrenburg 250-5461



Cheryl Simmons 404-272-6113



Mary Larkin 406-5359



Carla Boyd 277-6494 Jack Boyd 913-710-5301



Bonnie Manross 446-0107 Jean Kreiger 425-0865



Rob Mack 653-8010



Keith Caulk 431-8539



Deb Woods 352-212-1268 Roland Stults 406-8030



Mary Grant 255-0300 Mercedes Sanchez 533-1244



LIGHTING STRIKES DECLINE IN 2017 Is it an aberration?

The number of days with lightning declined in 2017 according to the unofficial record-keeping of a local weather observer.

2014	2015	2016	2017
110	119	114	89

The decline is somewhat surprising, seeing that rainfall was up substantially over the last five years, no doubt aided by Hurricane Irma. According to the National Weather Service, the average number of thunderstorm days for Central Florida is 80. Florida is the Lightning Capital of the USA.

The Villages fire department responded to approximately 20 homeowners who experienced a direct or a nearby strike, the most serious of which caused roof damage to a home in Collier.

An unknown number of homeowners experienced lightning-induced surge damage to appliances and sensitive electronic equipment, such as computers and TVs that sometimes results in thousands of dollars to replace damaged equipment. These events occurred principally in the high lightning months of

June, July, and August where we exceed 20 days with lightning per month.

2017 may have been an abnormal year for thunderstorm days. According to an AP article published in *The Villages Daily Sun* on November 26, 2017, a warming world will likely contribute to larger and more frequent thunderstorms in the future.

Lightning 101

If your club, organization, church, or civic group would benefit from a free community service, non-commercial PowerPoint presentation, Lightning Tips for Villagers, contact Len Hathaway at atlhathat@aol.com or Bob Freeman at stalit1@aol.com. The presentation addresses personal lightning safety, lightning protection systems (rods), lightning surges to electronic equip-ment, the susceptibility of corrugated stainless steel tubing (CSST) gas pipe to lightning, and debunking nine common lightning myths.



POA SPEAKERS
AVAILABLE
Call Cliff Wiener
352-430-8497



Seniors vs. Crime

Leading the Fight Against Scams
Crooks Ramping Up New
Medicare Card Scam

New Medicare cards and numbers will be issued to 57 million Americans in the coming 18 months as part of an attempt to cut Social Security number identity theft. If you were a scammer, would this sound like a great opportunity to you? You bet it does!

But, although the cards will be free and automatically issued, scammers are trying to trick people into paying for them or into giving away confidential information.

Many people believe it was probably a bad idea from the start to put people's Social Security numbers (SSNs) on their Medicare cards. It just gave identity thieves a helping hand.

Bad ideas can be corrected. In Medicare card numbers, the corrections take place over the next 18 months with the launch of a new numbering system and a new look.

Under the current system, SSNs and Medicare numbers are more or less the same, meaning if someone discovers your Medicare number, they also know your SSN.

The new system will see the introduction of 57 million Medicare Beneficiary Identifier (MBI) 11-character numbers - each one generated randomly and unique.

The new cards will be different from the old ones, but not in a big way.

The cards will be issued between April 2018 and April 2019 and you don't have to do anything to get one.

The 'official' changeover date is very important. Keep April 2018 to April 2019 uppermost in your mind. The reason it's important to know this

(Continued on page 17)

Tile Cleaning, Grout Sealing, Carpet & Area Rug Cleaning

Five Star Reviews

Steam or Quick Dry - 1 Hour 21 years in Villages Old Fashioned Quality Work At Affordable Prices

Pat More (352) 516-3565

Medicare Card Scam

(Continued from page 16)

is because scammers are already active, contacting potential victims with all sorts of stories, trying to convince them they have to pay or hand over confidential information to get their new number and card.

As awareness about the new cards grows in the coming months, ahead of the mail-out, Seniors vs. Crime expects to see the tricksters out in force

Typically, they'll say they need your current Medicare number (that is, your Social Security number) before they issue the new card. And their main weapon will be a threat that you'll lose your Medicare benefits if you refuse to give them information.

Here are a few tips to help you avoid the scammers:

- Medicare won't phone or email you about the new card, so if you get a call, it's almost certainly a scam.
- The cards are free, so anyone asking you to pay is a scammer.
- Medicare never asks for your Social Security number and, when the new cards are issued, they won't be asking you for your MBI either. They already have it!
- There won't be any changes to your Medicare benefits as a result of issuing the new number and you don't have to do anything to "activate" your new card. Anyone saying you need to take certain actions to remain covered is a scammer.
- Watch out for fake websites offering to issue new cards or help you secure your card. You don't need to apply. But if you want to check any Medicare questions online, the only site to use is cms.gov.
- Be particularly alert if you're not yet in Medicare but expect to enroll during the



changeover period. When you submit your application, it's possible Medicare will contact you but they normally do this by letter. If someone phones, carefully check their identity — don't take their word that they're who they say they are.

The new Medicare (MBI) card can be used as soon as you get it - it will come with instructions. However, it's not clear whether all Medicare service providers will be equipped to use the MBI at the outset. They may ask you for your old, SSN-based number — but usually only in the payment office.

Of course, once you have your new card, it's still vulnerable to scammers, especially those involved in medical identity theft. So, keep it safe.

One other important thing to know: During the transition period, you can use either the old-style number or the new MBI.

If you need assistance with understanding any aspects your new Medicare cards, contact your nearest Seniors vs. Crime office in The Villages for advice or assistance. Seniors vs. Crime can be reached at:

- The Fruitland Park Police Department Annex in the Moyer Recreation Center in The Villages – (352) 674-1882
- The Marion County Sheriff's Office in The Villages (352) 753-7775
- The Sumter County Sheriff's Office in The Villages (352) 689-4600, Extension 4606
- The Wildwood Police Department Annex at Brownwood in The Villages – (352) 750-1914

Volunteers at all four offices are ready, willing and able to assist you. To keep up with the latest scams, LIKE 'Seniors vs. Crime Region 4' on Facebook. Hablamos Español. Por favor pregunte por Yolanda. Martes a Viernes: 10:00 A.M. a 2:00 P.M., (352) 689 4606.







Our Gardening Column:

Valentine Sentiments and Antique Roses

by Anne Lambrecht, Fanatical Gardener Mrsanne04@gmail.com

Most people love roses. It is agreed that any plant in the garden must be low maintenance. Over the years, I have discovered that the easiest roses for our area are the "Antiques" or Old Garden Roses.

There are three main groups of roses, according to the American Rose Society: Species Roses which are wild roses (some of the oldest on the earth), Antique or Old Garden Roses (roses in existence before 1867) and Modern Roses (roses NOT in existence

BROWARD FACTORY SERVICESales – Service – Contracts

Villages Area Residents Specie \$229.00* Per Year

*For appliances up to 10 years old. Offer extended through Feb 28, 2018

No Deductibles ~ Unlimited Service Calls All Labor Charges ~ All Functional Parts

Never Pay Another

Expensive Repair Bill

Licenses: CAC057400 ES0000336 CFC056867 15980 S US Hwy 441 – Summerfield BrowardFactory.com (352) 307-5100

BONE DRY ROOFING,LL(

Insurance Inspections Citizens Approved

RC 29027460

Repair or Replacement of Shingle, Tile, Metal and Rubber Roof Systems, TPO Rubber Roof Overs

All of my roofers have 25+ Years Experience roofing in Central Florida

CALL TO DISCUSS YOUR OPTIONS
Pete Tsirnikas (352) 669-6607

Licensed – Bonded – Insured Family Owned and Operated before 1867). I like the idea of the Antiques. They've been around for a while, they're repeat bloomers, really fragrant, and they're very pretty with cool regal names.

Antique rose bushes are generally larger than Modern Roses and require more space. They are known for their resilience and ability to survive with minimal care. Many have been discovered on old homesteads and in cemeteries where they have had little or no care for decades. Within the group are classes - the most common in the southeastern US are called China, Tea, Noisette, and Bourbon.

Do you ever wonder why we send or receive red roses at Valentine's Day? We know they mean "I love you," but do we know why? Sentiments in today's world can be expressed by Hallmark and emoji but there is and has been a "language" using flowers dating back many centuries.

Floriography is the word for the means of communication through the use or arrangement of flowers. The act of delivering sentiments with flowers became popular in the 1800's or in the Victorian era. Different flowers and colors have different meanings. Gifts of blooms, plants, and specific floral arrangements were used to send a coded message to the recipient, allowing the sender to express feelings and emotions which could not always be spoken aloud in Victorian society. Victorians often exchanged small "talking bouquets," called nosegays or tussie-

mussies, which could be worn or carried as a fashion accessory. (I think the Victorians didn't have as much on their plates as we do. They certainly did not have emojis).

Antique Roses need sunlight, air circulation, water, and premiere soil:

Sun--at least six hours of full sun daily with morning sun being the best. Try to keep them from too much of the hot afternoon sun.

Air Circulation--to discourage fungal diseases and insects, space Old Garden Roses at least six feet apart.

Roses love water--they need two to three inches of water a week. If it is hot and dry, in addition to regular irrigation, it is good to hand water rose bushes so that they are refreshed and any insects are washed away. It is important that the leaves dry off before nightfall when fungus can set in. The soil they are in must provide adequate drainage.

Soil--Amend the soil by mixing 1/3 good pre-packaged soil mix such as Jungle Growth or Miracle-Gro, 1/3 part sand (soil from your yard is good), and 1/3 organic matter such as cow manure, mushroom compost, peat moss, pine bark nuggets, etc., and fill it into a deep, wide hole. This mixture should provide adequate drainage also. Do not ignore the fact that you can't plant roses in our soil without amending it!

Roses are heavy feeders so give them plenty of slow release fertilizers and organics three or

(Continued on page 19)



Valentines and Roses

(Continued from page 18)

four times during the growing season. I think that the Espoma brand of fertilizers are the best. They make the "Tones": Rose Tone, Citrus Tone, Holly Tone, etc. Soluble fertilizers should be used from time to time so that the roots may drink up the nutrients right away. Miracle-Gro and Peters are good choices and they contain the secondary and minor nutrients in the correct percentages. I also like fish emulsion. It stinks to the heavens (temporarily), but it does wondrous things in the garden. If you have your roses in pots, you will need to feed them more often, but with less strength.

Prune around Valentine's Day but wait until the new growth is approximately 3" long before you fertilize unless you use an organic which will not burn the roots. Stop all pruning and feeding by Halloween.

I am not a fan of chemicals in the garden and Antique roses do not need any spray as long as they are adequately fed and watered with their roots in good, organic soil. I received a Garden Secrets book from my favorite Garden Buddy. In the book, there is an easy non-chemical control for bugs and fungus: Give your roses a bath once a week with a solution of 1 tablespoon liquid dish soap mixed with 2 gallons of warm water. Sometimes I have seen some beetles here and

there but not so many to cause me angst. I do notice that circles are cut from the leaves of my roses by a Leaf Cutter bee. These bees use the leaf circle as a baby blanket in their nest. They do not harm the rose bush and are beneficial pollinators.

This Valentine's Day I wonder if my favorite Garden Buddy will send a message using flowers?

The above borrowed from:

- Growing Great Roses in Central Florida presented by the Marion County Rose Society, Nelson McAfee, Editor
- **ifas.ufl.edu/ep339** Growing Roses in Florida by Sydney Park Brown
- Marion County Rose Society



Top Soil ~ Railroad Ties ~ Boulders Granite ~ Fill, Sand & Clay ~ Cypress Lime & Mulches ~ Lava & River Rocks Basket Rock Flat ~ Pine Bark & Straw

13665 SE US Hwy 441 Summerfield, FL 34491



- Consulting Rosarians
- American Rose Society ars.org

THE POA HAS YOUR BACK...

DO YOU HAVE OURS?

Become a member today, see

Membership Form on Page 3!

Great Products. Great Prices.
Great Service.



Established 1947

Wildwood - 352.330.1718



6000 Signature Drive (Across from Brownwood™ on 44)



Mon-Sat 7am-6pm • Sun 10am-4pm Go to www.sparrbuilding.com Click on "Sparrtacular Savings"!



"Paving Your Way
To Paradise"

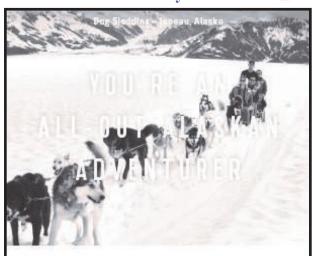
352-753-2156

Decorative Walls · Repairs · Re-Seals
Free Estimates
No Deposits Required
\$25 Gift Card

Installation of your choice
OR 10% Off
Pressure Wash or Re-Seal





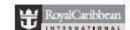


This is not a cruise. This is a Midnight Sun soaking adventure of a lifetime. It's combining a 7-night voyage along the scenic Alaskan coastline onboard Radiance of the Seas* with a fully escorted, multi-day land tour that takes you into the heart of the Last Frontler.

FROM \$1.261" USD PER PERSON Taxes, less and port expenses of up to \$219.97 per person are additional and subject to change. Mention this ad and receive a \$25 on board credit.

..... Michelle Keenan, Travel Specialist 352-750-6970 • michellek@cruiseplanners.com www.salltheocean.com





Prices are per parson, craite only, besid on double occupancy [in interior state room] and in U.S. dollars. All interior is a signification change without notice. Prices are a slight to areal bill it and other great without notice. Carbin nestrictions apply. 620V logical conhecency of the price price of the Reference 2009/662 - [11]/[2011].

Village Car Wash

Full Service Car Wash Packages Professional Detailing Center Car, Golf Cart, Boat & Motorcycle Detailing Pennzoil Oil & Lube Center

Golf Cart Approved 970 Bichara Blvd La Plaza Grande, The Villages 352-753-1306



\$2.00 OFF

Silver or Gold Car Wash Not valid with other discounts Not interchangeable Expires Feb 28, 2018

\$1.00 OFF

Basic or Bronze Car Wash Not valid with other discounts Not interchangeable Expires Feb 28, 2018

Free Car Wash with Any Oil Change

Another benefit for POA members is this Discount Partner program. Most venders will ask for your current POA Membership card to receive the offered discount. If you have a favorite business who is currently not offering a POA Discount, feel free to tell them about our program. Please say "thanks" to our Discount Partners for participating in this program. ("*" new OR updated in this listing)

24 Hr. Cart Club, Inc - 3 months FREE with sign up. Valid on initial sign-up only. Present POA membership card. 352-330-1911.

Audrey Ann Originals - Embroidery, Screen Printing, Logos for clubs & businesses. 352-259-0131. 10% POA Discount; must present membership card.

<u>Battery Boys</u> - Electric & Gas batteries. We also sell & repair battery chargers. Free gift with purchase to POA members. 352-643-1241.

CHS Hair Salon - Young Park, Stylist - \$3 off services for **new clients** with POA card. 352-201-9032 (call or text). Save A Lot Center, Wildwood.

Cozco Handcrafts - 1121 Main St., Spanish Springs, 352-430-0386. 10% off non-sale items.

Decorating Den in The Villages - Creating beautiful rooms since 1969. 10% POA discount -Must mention this ad. 352-787-4413.

Edible Arrangements - Southern Trace Shopping Center, 352-391-1334. \$3 off order greater than \$25 with POA card.

Entry Point by Perry Decorative Glass -La Plaza Grande, 352-751-0883. 10% off any

non-sale items (cannot be combined with any other offer). Present POA membership card.

<u>Exercise2gether</u> - 10% Off Services for POA Members, please present POA membership card. 352-801-1633.

Expedia Cruise Ship Centers - 313 Colony Blvd. Free membership & fancy lanyard into their travel reward program. Present POA membership card. (800) 843-5183 or 352-269-0618.

EyeSite of The Villages - Dr. Paul E Collins - Grand Traverse "Publix" Plaza. 20% Off a Complete Pair of Prescription Eyewear, Frames & Lenses (excluding Oakley & Tifosi). 352-674-3937, eyesite-thevillages.com

Firehouse Subs - Free Cookie with sandwich purchase, please present POA member card. 13757 US-441 Near Lowes, 352-430-3870.

Flags & Flag Poles - 211 S. Hwy 27/441 next to Tire Round-up. 352-751-1876. \$5 off installation of new flag pole for POA members. Discount on cash/check orders only.

Friar Income Tax Preparation Service -Barney Madden, Notary Public - 10% POA Discount. 1544 Hillcrest Drive. Villages resident. 352-751-4435.

Golf Clubs & Bag Lock - Gator Jaws, \$30 each or 10% POA discount off on 2 or more, 352-750-0488.

Grandma's Sewing & Crafts - Cushion, pillow and chair seat recovering, personalized gifts & custom embroidery. myshopping14@ **comcast.net** or 352-350-7124. 10% POA member discount.

(Continued on page 21)

Bill Bryan Kia

9039 S. US Hwy 441 Leesburg, FL



Sales: 352-321-3093

Service: 888-349-3596

"Where the people make the difference!"

illage Mover

Old Fashion Quality Moving Experience Mike Collop



We Sell All Moving Supplies! • Packing • Paper • Boxes 352-751-2750 611 North Dixie Ave. Fruitland Park, FL 34731

Discount Partners

(Continued from page 20

<u>Haagen Dazs</u> - 1001 Lake Shore Dr., Sumter Landing, 352-751-0261. 10% POA Discount.

<u>HNR Gunworks</u> - Custom Gunsmith and gun shop. 3238 S Florida Ave Inverness, 352-503-6285. 10% off any gunsmithing service to POA members.

Honey Baked Ham Company & Cafe - Best Buy Shopping Center, 352-259-3900. Buy one sandwich or boxed lunch - Get 2nd 50% off (equal or lesser value). Present POA membership card.

<u>I. Stern & Co.</u> - 10% off Hi Quality Golf Clothing, 3405 W College Road, Suite 113, Ocala. 352-307-4878.

<u>Johnny Rockets</u> - 976 Old Mill Run, Lk Sumter Landing, 352-259-0051. 10% POA Discount.

<u>Village Kart Aide Golf Cart Rescue</u> <u>Service</u> - Get a free month when you sign up, new members only, with discount code 13412. POA and POA membership card. **<u>Kiley & Sons Plumbing</u>** - 219 S Old Dixie Hwy, Lady Lake, 352-753-5301. 10% POA discounted labor on a SERVICE Call. Valid on a minimum 1 hr. of service for POA members. Visit our Showroom.

<u>Kitty Camp & Resorts</u> - JUST for CATS, a Lovable Lakeside Cat Resort & Retirement Home. 15% POA Discount. Call 352-205-4284

<u>L. Rae Jewelry Appraisal Services</u> - Certified Gemologist, Villages resident, Appointment only, 10% POA Discount, 352-430-2991.

<u>Lopez Professional Landscaping</u> - Reasonable Prices, references upon request, 10% Discount to POA members. 352-484-8098.

Minami Granite Designs Inc. - 1806 N.E. 2nd Ave, Ocala FL. Free stainless steel sink w/kitchen counter do-over. 352-671-9800.

MOE'S Southwest Grill - Rolling Acres Plaza, 352-430-3610. BOGO free every Saturday w/purchase of two medium drinks! Not valid w/ any other offer. One offer per POA family.

Ollie's Frozen Custard - In the Spanish Plaines Plaza, across from Lowe's Building Supply on Hwy 441. 10% Discount w/ POA card.

Panda Express - 869 N Hwy. 27/441, Home Depot Plaza, 352-751-2507. 10% POA Discount, not valid with coupons or specials.

<u>Plaza Jewelers</u> - 16770 S. Hwy. 441, Baylee Plaza, 352-307-3846. 20 to 40% POA saving off retail price; all watch batteries \$4.

<u>Professional Hair Cutters Barber Shop</u> - Men's, Women's and Kid's cuts, \$1 off new customers, with POA Membership Card. 352-748-5600. Save A Lot Shopping Center, Wildwood.

Realtor Commission Discount - Premier Realty agent is offering a commission discount for new home listings to POA members. Call Susie Ellis for details at 352-661-9440 or anderson-ellis@hotmail.com.

Routed Lamp Post Signs - 419-705-5272 Sp Springs - Mon & Wed., Sumter - Tues. & Thurs. 10% Discount to POA members.

<u>S@feScript Pharmacy</u> – Custom compounding medications. \$25 Gift Card on any 3 or more transferred prescriptions. 352-748-9900. Save a Lot Shopping Center, Wildwood.

<u>S & N Lawn Care And Maintenance</u> - Free Estimates. No Contracts. 10% Discount to POA members. 352-445-8137 or 209- 8288.

(Continued on page 22)



in the Mount Dora Community

Building Theater

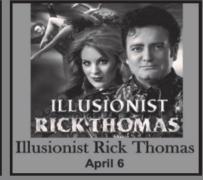












Upcoming events and other

FUN things to do at

GoMountDora.com

CoMountDora

The TRAIN

Is BACK!

Visit Mount Dora, FL
..... Someplace Special

Discount Partners

Sparr Building & Farm Supply - At Hwy 44 & Signature Dr., Wildwood. 352-330-1718. 10% Discount on Pool Supplies & Benjamin Moore Paints, excludes Aura & sale items.

* Sherwin Williams - #2906 at Lake Sumter Landing, (352) 205-8067 - 30% off regular pricing for paints and stains, and 15% off all supplies with POA membership card at time of purchase.

<u>Tip Top Tree Experts</u> - All tree work, landscaping, paving, pressure wash, and home repairs. 10% POA Discount. 352-516-8820.

Travel Depot - At least 5% Disc off cruise prices booked. Request quote at cruiseclubs.org

Tri-County Tile & Home Improvements - Lake County Resident & Home Improvement for 25 years. Call 352-978-3556. 15% Discount (on labor) to POA Members only.

Ultimate Handyman Services - Drywall, trim/crowns, paint/remodel. Insured. 10% POA Discount. John Sainiak, 352-516-2976.

Villages Apparel - Southern Trace Shopping Center, 352-750-1600. 10% POA Discount off custom screen printing, minimum order 25 shirts.

Villages Car Wash and Lube - Bichara Blvd, La Plaza Grande, 352-753-1306. \$1 POA Discount off regular price of any wash package.

Wholesale Computer Components -Terrace Shoppes Spruce Creek, Summerfield, across from Walmart, 352-245-1500. \$15 POA Discount on any computer repair.



SEE IMPORTANT MEDICARE REMINDER ON PAGE 3!

















JOIN OUR TEAM!

Love to travel? Travel with friends? Turn that passion into a lifestyle!

Contact us today to find out how you can CHANDE YOUR LIFESTYLE

A FLEXIBLE LIFESTYLE THE FREEDOM TO TRAVEL OFTEN ONGOING EDUCATION & SUPPORT **FULL TRAVEL AGENT CERTIFICATION & LICENSING!**



Florida Seller of Travel ST-40394



Book with the most recognized name in travel



Happy Holidays from all of us to all of you! Give the gift of travel, gift certificates now available!

Now Open! 313 Colony Blvd, The Villages, FL

Local Direct: (352) 269-0618 Toll-Free: (800) 834-5183

EARN FREE TRAVEL

with our exclusive reward program

Stop in for your FREE membership card and lanyard!

- START EARNING FREE TRAVEL
- GUARANTEED BEST VALUES
- EARN UP TO 2 POINTS FOR EVERY \$
- ✓ COMBINE WITH OTHER REWARDS FOR A TRIPLE DIP!







Mistinguished Service Award

2018 Elaine Dreidame



TRUSTS LONG TERM CARE PI ANNING



Katina Pantazis, Esq.

Serving The Villages with FREE Office Consultations Home Consultations available upon request



Attorney at Law 13710 N US HWY 441, Suite 500 The Villages, FL 32159 352-600-2987 katinap@lawkppa.com

POA Hall of Fame

2004 **Russ Day Eva Hawkins** William Rich, Jr. Glen Swindler Jean Tuttle Sadie Woollard 2005 2006 **Charlie Harvey** Carol Kope Frank Renner 2007 **Rose Harvey Dorothy Hokr** Ray and Lori Micucci 2008 Win Shook 2009 **Dorothy Morehouse-Beeney** Vinnie Palmisano 2011 **Pete Cacioppo Betty Cunningham** 2012 Joe Gorman "Class Action Five" 2013 Elaine Dreidame **Bill Garner** Joe Gorman **Rich Lambrecht** Irv Yedwab Frank E. Carr 2016

The Property Owners' Association

8736 SE 165th Mulberry Lane, PMB 111, The Villages, 32162 **POA Phone** 352-430-8497

POA BULLETIN DELIVERY

(Stop/Restart Date) Email: delivery@poa4us.org CALL 352-325-1540

Officers

President	Cliff Wiener	430-8497
V.P.	Jerry Ferlisi	391-5261
Treasurer	Donna Kempa	716-445-4008
Secretary	Carolyn Reichel	205-8199

Directors

Susan Ball	430-2699
Ken Copp	751-0086
Bob Rovegno	704-618-1459
Bill Schikora	552-1059
Sal Torname	350-2218
Bill Yelverton	633-5955

POA Staff

Membership	Bill Schikora	552-1059
IT Tech	Ken Copp	751-0086
Bulletin Editor D	Deb Butterfield 2	219-508-6863
Bulletin Layout		350-7491
Webmaster	Jackie Awtry	350-7491
Hall of Fame	Bill Yelverton	633-5955

POA Email poa4us@hotmail.com

POA Website poa4us.org

POA Telephone 352-430-8497

www.FLReverse.com

Myron Henry

Offering smart strategies for your financial future in our local office!

2017



OAKLAND HILLS

ERSE MORTGAGE ADVISORS LLC

PROFESSIONAL CENTER 13940 US Hwy 441, Bldg 900, #903, Lady Lake, 32159

For Ad Rates and Advertising **Information. Please Contact**

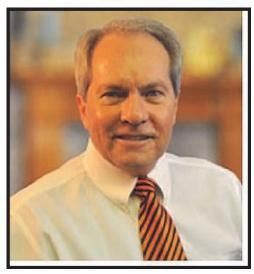
POA President

352-430-8497

bulletinadvertising@poa4us.org

************ ADVERTISEMENT ********

What To Look For In A Doctor (Part Two of a Three-Part Series)



Dr. Norman H. Anderson, MD Robert Boissoneault Oncology Institute 1540 Clemente Ct, The Villages, FL 32159 352-259-2200

Beyond the credentials, the second essential that physician/health care providers should possess is the ability to realize that "you don't know...what you don't know." Goodness...why is that so hard?

Too often doctors feel compelled to have the answers. Thus, false conclusions may be reached when assuming a cause/effect based upon past knowledge. A totally different conclusion could occur with a slight change in the way things are approached. The farther one deviates in a rigid mind-thought, the more difficult it becomes to find what is hidden. How many times has it been said of someone, "you just can't tell him anything!" In medicine, this can result as a misdiagnosis.

Sometimes what is expected by both patient and physician drive unrealistic expectations. But realizing that "you don't know...what you don't know" can actually open one's mind to entertain new approaches.

As a lighter practical example, for decades patients were sutured back together. Who would have thought, by approaching the challenge with a slightly different perspective, that bio-gluing would yield a much faster result, reduce procedural time, and in many cases achieve a superior functional and cosmetic result.

This is a quote whose source I have forgotten, and so I apologize to the author. "Nothing is so fatal to the progress of the human mind as to suppose our views of science are ultimate; that there are no new mysteries in nature; that our triumphs are complete; and that there are no new worlds to conquer."

To be continued...